

# springbig Introduces Two Marketing Features and Debuts New Brand Identity

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### springbig's newly introduced features emphasize the importance of personalized marketing campaigns

BOCA RATON, Fla., Feb. 23, 2023 (GLOBE NEWSWIRE) -- springbig (the "Company") (NASDAQ: SBIG), a leading provider of SaaS-based marketing solutions, consumer mobile app experiences, and omnichannel loyalty programs to the cannabis industry, today debuted its new logo and added two marketing features to its suite of marketing solutions.

springbig began as a scrappy start-up with a passion for helping small businesses build meaningful relationships with their customers. Years later, the Company has evolved into an innovative marketing and loyalty technology enterprise. The Company's new logo highlights springbig's growth and reaffirms its commitment to helping businesses cultivate rewarding connections with their customers; while the Company's new brand identity, the springbig Bolt, exemplifies the brand's evolution as a leader in SaaS-based marketing solutions built to energize a business's audience and hypercharge their engagement with high-value customers.

springbig has also added two marketing features to its renowned suite of solutions: Build Your Own Audience and Compare Campaigns. Build Your Own Audience was created at the intersection of customer segmentation and data-driven marketing, and expands the Company's platform to meet the diverse needs of dispensary owners across North America. The chief cannabis customer data platform enables merchants to gather key details about, and create important KPIs for, a specific audience. Merchants can use this information to create relevant and targeted marketing campaigns and send offers to finely-tuned customer segments. The implementation of this one-of-a-kind marketing solution will boost the marketing tactics of forward-thinking dispensaries and provide personalized campaigns that upgrade the consumer experience for each customer.

Compare Campaigns allows merchants to compare up to four of their previous campaigns side-by-side, allowing for a/b testing and further analysis. By using this feature, merchants will have the information needed to easily create and develop highly targeted and effective campaigns.

"Our latest features elevate the marketing efforts of dispensary owners and eliminate the need for additional customer data platforms," said Jeffrey Harris, CEO of springbig. "These additions to the springbig platform will help our clients create tailor-made marketing campaigns and offers that make customers feel seen and appreciated."

The Build Your Own Audience and Compare Campaigns features are two of the many tools that springbig has introduced. Previously, the Company added Member Offers, Campaign Caddie and Email Marketing Engines to its suite of business solutions. Each tool creates more sophisticated and tailored marketing campaigns for springbig customers. The Company's continued effort to elevate marketing campaigns secured springbig a place on Deloitte's list of the 500 fastest-growing companies of 2022. springbig was recognized for its ability to help cannabis companies work smarter and more efficiently, paving the way to continued economic growth.

#### **About springbig**

springbig is a market-leading software platform providing customer loyalty and marketing automation solutions to cannabis retailers and brands in the U.S. and Canada. springbig's platform connects consumers with retailers and brands, primarily through SMS marketing, as well as emails, customer feedback system, and loyalty programs, to support retailers' and brands' customer engagement and retention. springbig offers marketing automation solutions that provide for consistency of customer communication, thereby driving customer retention and retail foot traffic. Additionally, springbig's reporting and analytics offerings deliver valuable insights that clients utilize to better understand their customer base, purchasing habits and trends. For more information, visit <a href="https://springbig.com/">https://springbig.com/</a>.

### s Forward Looking Statement

Certain statements contained in this press release constitute "forward-looking statements" within the meaning of federal securities laws. The words "anticipate," "believe," "continue," "could," "estimate," "expect," "intends," "outlook," "may," "might," "plan," "possible," "potential," "predict," "project," "should," "would," and similar expressions may identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking. Forward-looking statements are predictions, projections and other statements about future events that are based on current expectations and assumptions and, as a result, are subject to risks and uncertainties. Many factors could cause actual future events to differ materially from the forward-looking statements in this press release, including but not limited to the risks and uncertainties described under "Risk Factors" of the registration statement on Form S-4, the proxy statement/prospectus relating to the business combination, the Company's Form 8-K filed with the Securities and Exchange Commission (the "SEC") on June 21, 2022, and in the Company's Form 10-Q for the period ended September 30, 2022 filed with the SEC on November 14, 2022, and other documents filed by the Company from time to time with the SEC. These forward-looking statements involve a number of risks and uncertainties (some of which are beyond the control of springbig), and other assumptions, which may cause the actual results or performance to be materially different from those expressed or implied by these forward-looking statements. Forward-looking statements speak only as of the date they are made. Readers are cautioned not to put undue reliance on forward-looking statements, and the Company assumes no obligation and does not intend to update or revise these forward-looking statements other than as required by applicable law. The Company does not give any assurance that it will achieve its expectations.

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